

REPORT TO:	ADULT SOCIAL SERVICES REVIEW PANEL 6 November 2019
SUBJECT:	Annual Report of the Croydon Adult Safeguarding Report (CSAB)
LEAD OFFICER:	Annette McPartland, Director- Health, Wellbeing and Adults Division
CORPORATE PRIORITY/POLICY CONTEXT:	
<p>This report presents the Annual Plan of the Croydon Safeguarding Adult Board (CSAB)</p> <p>This report is for information only.</p>	

1. RECOMMENDATIONS

- 1.1 The Adult Social Services Review Panel (ASSRP) is asked to note the contents of the report and support the priorities for the Croydon Safeguarding Adults Board.

2. EXECUTIVE SUMMARY

- 2.1 The purpose of the report is to update the Adult Social Services Review Panel on the key developments in Croydon in regard to Adult Safeguarding. The report will present the Annual Report of the Croydon Adult Safeguarding Report (CSAB).

3. DETAIL

Croydon Safeguarding Adults Board (CSAB) Annual Report

- 3.1 The Croydon Safeguarding Adults Board is a statutory Board made up of key multi-agency partners that has overall responsibility for the management of adult safeguarding across Croydon.
- 3.2 The CSAB Annual Report is introduced by the Board's Independent Chair, Annie Callanan, who has been in post since January 2018
- 3.3 The CSAB Annual Report will be presented at Cabinet on 18th November 2019 and had previously been presented to the Health and Social Care Scrutiny Committee on 24 September 2019. It is an important function of the Council to have oversight of the adult safeguarding activity in Croydon. The report gives an update on the multi-agency work undertaken by the CSAB to safeguard adults in Croydon.

- 3.4 The report includes data (pages 5 – 7) sources from the data submitted to the Department of Health and Social Care in July 2019 which looks at safeguarding contacts received during 2018 – 19 and whether they have progressed to a safeguarding enquiry. The figures show a comparison between 2017/18 and 2018/19 with regards to the type of alleged abuse, number of referrals and ethnicity. Where appropriate percentages and numbers have been included and a breakdown of the source of referrals following feedback from last year's Health and Social Care Scrutiny Committee.
- 3.5 The data reveals that 17% more females were reported as experiencing abuse than males, this gap has decreased from 18% difference in 2017/18. The gap between the Black and Minority Ethnic (BME) rate per 1000 population and the White rate per 1000 population is 2.7 an improvement from 2.9 in 2017/18. The Asian groups are the least referred for Safeguarding.
- 3.6 National comparisons or comparison to neighbouring borough data is currently not available but can be shared in late autumn when published.
- 3.7 The report sets out the following objectives/priorities identifying what has been achieved and what else needs to be done:
- **Prevention:** A further group of 9 recruited for the Hoarding Project with 7 clients completing the project. The amounts that Mind De-clutter buddies have been able to help clients remove has been significant and led to a better quality of life on a day to day basis.
 - **Commissioning:** Introduction of Quality Assurance Officer within the Council to focus on service provider issues and to complement the work of the Care Support Team and Quality Monitoring Teams. The Intelligence Sharing Sub Group of the CSAB to continue its excellent work with partners gathering information and taking action to improve the provider market in Croydon.
 - **Making Safeguarding Personal [MSP]:** This is the initiative that ensures the safeguarding process focuses on the needs of the person and their voice is at the centre of the safeguarding enquiry. MSP is embedded as a topic in every single adult tool used by Croydon Adult Social Care including the ASC Threshold Guidance Tool and further work to take place with regards to the tool being adapted specifically for partners use. Greater assurances are required as to how all Board Partners embed MSP in operational work.
 - **Voice of the Croydon Resident:** This is central to the work of the CSAB and Age UK have a representative at the CSAB meetings highlighting issues raised by Croydon residents and the organisation. However, the voice of the resident is an area which needs improvement and to explore ways of capturing feedback from those who have used the services with a focus on demographic groups which are underrepresented in the safeguarding data.

- **Communication and Engagement:** Implementation of Locality Services – Health and Social Care for over 65s ensuring there is a more locality focussed support. A new CSAB website has been developed and in a period of a ‘soft’ launch with a final launch in November 2019. Work will continue on the on-line safeguarding referral form and on statutory services providing more feedback to the referrer.

3.6 At the time of compiling this report the national data has not been published so we are unable to make comparisons with other Local Authorities. This data is unlikely to be available until December 2019. As in previous years when this data is available a report will be brought to ASSRP with an analysis of the data pulling out key messages for Croydon.

4. EQUALITIES IMPACT

4.1 Analysis of safeguarding data presented in the report shows slight increase in reported abuse in regard to women. A further challenge is the under representation of the Black, Minority Ethnic (BME) groups in adult safeguarding activity. The Safeguarding Board monitors all reported abuse and actions being taken to ensure equity of care and support across all residents.

5. FINANCIAL AND RISK ASSESSMENT CONSIDERATIONS

5.1 No direct financial impact.

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BACKGROUND PAPERS: None

APPENDICES: Appendix A: Annual Plan of the Croydon Safeguarding Adult Board (CSAB)